

No. 07/08/2011-3AR
GOVERNMENT OF HARYANA
CHIEF SECRETARY'S ORGANISATION
GENERAL ADMINISTRATION DEPARTMENT
(ADMINISTRATIVE REFORMS)

Dated Chandigarh the, 10th October, 2025

To

1. All the Administrative Secretaries to Government of Haryana.
2. All the Heads of Departments in the State of Haryana.
3. All the Chief Administrators/Managing Directors of Boards/Corporations in the State of Haryana.
4. All the Divisional Commissioners in the State of Haryana.
5. All the Deputy Commissioners in the State of Haryana.

Subject:- To Provide 'View Only' Login facility to the Haryana Right to Service Commission (HRTSC) for monitoring of notified services under Haryana Right to Service Commission.

Madam/Sir,

I am directed to refer you on the subject cited above and to request you to provide a **'View Only'** login facility to the Haryana Right to Service Commission for all services notified under the Haryana Right to Service Act, 2014 and being delivered through departmental portals or integrated platforms such as Antyodaya SARAL, departmental MIS or any other digital interface for supervisory and monitoring purposes in line with the statutory role of the Commission and enhancing transparency to expedite the process of verification during hearing or inspections, and promoting accountability by allowing the Commission to corroborate departmental actions against prescribed timelines. It will also reduce dependency on written submissions and facilitate more objective and data-driven evaluation of performance.

Yours faithfully


Superintendent, AR

for Chief Secretary to Government, Haryana
supdt-ar.cse@hry.gov.in

Endst. No. 07/08/2011-3AR

Dated Chandigarh the, 10th October, 2025

A copy is forwarded to the Secretary, Haryana Right to Service Commission, SCO No. 38-39 (2nd & 3rd Floor), Sector 17-A, Chandigarh for information & necessary action.



Superintendent, AR
for Chief Secretary to Government, Haryana