

No.9/07/2018-1Trg  
HARYANA GOVERNMENT  
CHIEF SECRETARY OFFICE  
TRAINING DEPARTMENT

Dated, Chandigarh the 17<sup>th</sup> April, 2018.

To


All the IAS Officers of Haryana State.

**Subject: LBSNAA Knowledge Management Portal for IAS Officers.**

Sir/Madam,

I am directed to refer to the subject noted above and to inform that a copy of D.O. No. D-33014/3/2017-CC dated 26.03.2018 received from Ms. Upma Chawdhry, IAS, Director, Lal Bahadur Shastri National Academy Administration, Mussoorie has been circulated on <http://csharyana.gov.in>. It is requested that all IAS officers may upload their case studies, research papers and best practices on the portal.

Yours faithfully,


  
Superintendent Training  
for Chief Secretary to Government, Haryana. *Vijay*

Endst. No. 9/07/2018-1Trg.

Dated Chandigarh, the 17<sup>th</sup> April, 2018

A copy is forwarded to the following for information and further necessary action:-

1. Ms. Upma Chawdhry, IAS, Director, Lal Bahadur Shastri National Academy Administration, Mussoorie w.r.t her D.O. No. D-33014/3/2017-CC dated 26.03.2018.
2. Sh. Alok Mishra, Sr. Deputy Director, Lal Bahadur Shastri National Academy Administration, Mussoorie. Email: [amishra.edu@nic.in](mailto:amishra.edu@nic.in).

  
Superintendent Training  
for Chief Secretary to Government, Haryana. *Vijay*



# LBSNAA

D.O.No. D-33014/3/2017-CC  
Date: 26<sup>th</sup> March, 2018

Upma Chawdhry, IAS  
Director, LBSNAA

**Subject: LBSNAA Knowledge Management Portal for IAS Officers**

Dear Madam/Sir,

I am writing to you to inform about a new initiative by LBSNAA, "Samvad" – the Knowledge Management Portal and seek your cooperation in popularising it. Samvad is a web-based platform for sharing Case Studies, Research Papers and Best Practices written by IAS officers. It appears as a link on the LBSNAA website ([www.lbsnaa.gov.in](http://www.lbsnaa.gov.in)). The portal aims at encouraging peer learning, amplifying good initiatives, institutionalizing evidence-based approaches to policy-making and improving outcomes in programme implementation. Officers can login into it using their NIC username with ias.nic.in domain name and password. Some officers may be using the nic.in domain name. They are being advised to get in touch with the NIC Coordinator in their State for migration to the ias.nic.in domain.

You would appreciate that knowledge management is key to sustained performance of an organization and that there has been an urgent need to provide relevant knowledge resources, especially those which are based on successful interventions made by officers in the field. While there is a lot of literature available on politics and public administration, there is little focus on actual practices of governments that succeed in making real changes to lives of people. In this task, LBSNAA is uniquely placed to leverage the experience of IAS officers, who come to the Academy for training throughout their career and write case studies, research papers, dissertations and best practices as part of their course assignments. We propose to make the portal accessible in near future to officers belonging to IPS and IFS, who work in close coordination with IAS officers in the field.

X [ For the Knowledge Management Portal to meet its objectives, it is necessary that civil servants upload their case studies, research papers and best practices on the portal. In this regard, a word from your side would encourage IAS officers to come forward and ensure their active engagement with the Knowledge Management System.

Looking forward to your guidance

*Regards,*

Yours sincerely,

*Upma Chawdhry*  
(Upma Chawdhry)

To

All Chief Secretaries to State Government