

No. 5/32/2024-3MC
Government of Haryana
General Administration Department
(Monitoring & Coordination Cell)

Dated, Chandigarh, the 18th June, 2024

To

1. All the Administrative Secretaries to Government of Haryana.
2. All the Heads of the Departments in the State of Haryana.
3. The Managing Directors/Chief Administrators of all the Boards/Corporations in the State of Haryana.
4. All the Divisional Commissioners in the State of Haryana.
5. All the Deputy Commissioners in the State of Haryana.

Subject :- Meeting to review the progress of pending grievances received by various Districts in Samadhan Shivir held under Samadhan Prakoshth on 18th June, 2024 at 03:30 PM under the Chairmanship of Chief Secretary, Haryana with all concerned stake holders.

Respected Sir/Madam,

Please refer on the subject cited above.

2. A meeting to review the progress of pending grievances received by various Districts in Samadhan Shivir was held under Samadhan Prakoshth under the Chairmanship of Chief Secretary, Haryana in Main Committee Room, 4th Floor, Haryana Civil Secretariat, Chandigarh on 18th June, 2024 at 03³⁰ P.M.

The following officers attended the meeting :

- (i) Dr. D Suresh, IAS, PS, HRD.
- (ii) Dr. Chandrashekar Khare, IAS, MD, HMRTC.
- (iii) Dr. Priyanka Soni, IAS, SS, Vigilance Department.
- (iv) Ms. Meenaxee Raj, HCS, Secretary, HSVP, JS, M&C.
- (v) Sh. Harish IT Team, HRD.
- (vi) Sh. Jitendra, IT Team, HRD.
- (vii) All the Divisional Commissioners & DCs (Through V.C.).

3. The following instructions were issued in the meeting :

- (i) All Districts were advised to get their daily samadhan shivirs video graphed and keep ready with them for future reference.
- (ii) All Districts will ensure that public members of District grievances should attend the shivirs and district head quarter and sub - divisions. All Districts will share the list of such members with Chief Secretary's office.
- (iii) All Districts will compile the data of those grievances category wise which they are unable to resolve on spot due to involvement of other Departments. All Districts were advised to send their respective pendency data Department wise category wise to the department concerned responsible to solve these grievances under intimation to the Chief Secretary's office.
- (iv) All Districts were advised to share their success stories in the Google form already shared with all Districts by the team of Samadhan Prakoshth.
- (v) All Districts were advised to feed their respective legacy data in the application developed by IT team of Samadhan Prakoshth, the log in details of which have already been shared with all the Districts by Chief Secretary's office.

Yours faithfully,


Superintendent

for Chief Secretary to Govt. Haryana
Monitoring & Coordination Cell (GAD)

Internal Distribution:-

1. PS/CS for kind information of W/CS.
2. Secy./SS M&C for kind information of SS M&C.
3. SSS/JS M&C (Samadhan Prakoshth) for kind information of JS M&C (Samadhan Prakoshth).