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No. 1051-AR-76/16079

From

The Chief Secretary to Government Haryana.

To

- (i) All Heads of Departments in Haryana,
  Commissioners, Ambala & Hissar Divisions,
  All Deputy Commissioners & Sub-Divisional
  Officers (Civil).
  - (ii) The Registrar,
    Punjab & Haryana High Court, Chandigarh and
    All District & Sessions Judges in Haryana.

Dated Chandigarh, the 16th June, 1976.

Subject:—The need for Surprise visits and night-halts. Sir,

I am directed to refer to the subject noted above and to say that all administrative reforms would be ineffective unless their proper implementation is checked periodically. For this purpose, it is necessary that senior officers should pay surprise visits to the field offices to ensure that the public is not being put to harassment due to lack of discipline, official apathy or corruption. Such visits keep the field staff on their toes and are very essential towards making them deliver the goods to the public.

2. Apart from this, the Commissioners, District Magistrates and field level officers, of all departments should spend a prescribed minimum number of days on tour with night-halts in camps, preferably in the interior. It has been argued that in view of fast travel and good roads, night-halts have become obsolete. But it cannot be denied that the idea of taking the Government to the public has its distinct advantages as it makes on-the-spot redress of grievances possible. It also improves the image of the Government in as much as it assures the citizen in the remotest area of the interest of the Government in him. The importance of night-halts in camp, therefore, cannot be over-emphasised.

These instructions may be brought to the notice of all concerned.

Yours faithfully,

Sd/-

Deputy Secretary General Administration, for Chief Secretary to Government, Haryana.

From