

ORDER OF THE GOVERNOR OF HARYANA

In pursuance of State Government letter No. 26/6/20211-3D.G., dated 17.08.2022, Superintendent, Establishment-II Branch, Haryana Civil Secretariat and Under Secretary, HRD-II, Haryana Civil Secretariat are hereby appointed as Nodal Grievance Resolution Officer (GRO) and Nodal Appellate Authority respectively for CPGRAMS Portal in respect of Secretariat Establishment.

2 The Nodal Grievance Resolution Officer (GRO) shall be resolved the grievances promptly as soon as they are received but within a maximum period of 30 days. In case redressal is not possible within the prescribed time frame due to the circumstance such as sub-judice matters/ police issues etc., an interim / appropriate reply shall be given to the citizen. He/ She is also directed to clear the pending grievances pertaining to this department and regularly send a weekly report to GPGRAMS (Grievance Cell).

3 The Nodal Appellate Authority will dispose of the PG Appeals within time i.e. 30 days.

This issues with the approval of Competent Authority.

Dated, Chandigarh
the 21st September, 2022

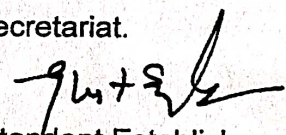
Krishan Kumar
Under Secretary to Government Haryana
Secretariat Establishment.

Endst. No. 22/40/2010-6Estt.-I

Dated: Chandigarh, the 3rd October, 2022

A copy is forwarded to the following for information and necessary action:-

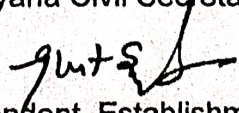
- 1 Under Secretary, Chief Minister Grievances Redressal Cell.
- 2 Under Secretary, HRD-II, Haryana Secretariat Establishment
- 3 Superintendent, Establishment-II Branch, Haryana Civil Secretariat.


Superintendent Establishment-I,
for Under Secretary to Government, Haryana,
Secretariat Establishment.

Endst. No. 22/40/2010-6Estt.-I

Dated: Chandigarh, the 3rd October, 2022

A copy each is forwarded to all the Special Senior Secretaries/ Senior Secretaries/ Secretaries to Ministers/ Private Secretaries/ Joint Secretaries/ Deputy Secretaries/ Under Secretaries/ Superintendents/ Deputy Superintendents of Haryana Civil Secretariat.


Superintendent, Establishment-I,
for Under Secretary to Government, Haryana,
Secretariat Establishment.

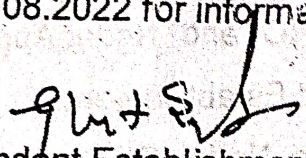
To

All the Special Senior Secretaries/ Senior Secretaries/ Secretaries to Ministers/ Private Secretaries/Joint Secretaries/ Deputy Secretaries/ Under Secretaries/ Superintendents/ Deputy Superintendents of Haryana Civil Secretariat.

U.O No. 22/40/2010-6Estt.-I

Dated: Chandigarh, the 3rd October, 2022.

A copy is forwarded to the Chief Secretary to Government, Haryana, CPGRAMS (in Grievances Cell) w.r.t. his letter No. 26/06/2021-3DG, dated 17.08.2022 for information and necessary action.


Superintendent Establishment-I,
for Under Secretary to Government, Haryana,
Secretariat Establishment. 

To.

The Chief Secretary to Government, Haryana,
CPGRAMS (in Grievances Cell)

U.O No. 22/40/2010-6Estt.-I

Dated: Chandigarh, the 3rd October, 2022.

INTERNAL DISTRIBUTION:

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