

No.42/18/2023-3Trg.
HARYANA GOVERNMENT
CHIEF SECRETARY OFFICE
TRAINING DEPARTMENT

Dated, Chandigarh the 12th April, 2023.

To

All the Administrative Secretaries of Haryana State.

Subject: - Innovating in the Public Sector: Identifying the big dilemma.

Sir/Madam,

I am directed to refer to the subject noted above and to inform that a copy of Email letter dated 05.04.2023 received from Sh. Denise Smart, Public Administration International, Strengthening Governance Worldwide has been uploaded on the CS Haryana Website (<http://csharyana.gov.in>).

It is, therefore, requested to take further necessary action keeping in view of letter No. 22/38/2010-4Trg dated 21.12.2022.

Yours faithfully,


Superintendent, Training
for Chief Secretary to Govt., Haryana.

Endst. No. 42/18/2023-3Trg.

Dated Chandigarh, the 12th April, 2023

A copy is forwarded to Sh. Denise Smart, Public Administration International, Strengthening Governance Worldwide w.r.t his Email letter dated 05.04.2023 for information.


Superintendent, Training
for Chief Secretary to Govt., Haryana.



Training Branch <branchtrg@gmail.com>

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PUC-II

Fwd: Innovating in the Public Sector: Identifying the big dilemma

1 message

Pankaj <ssps@hry.nic.in>
To: branchtrg <branchtrg@gmail.com>, Anup Singh <anup.singh-hry@hry.gov.in>

5 April 2023 at 09:31

From: "denise smart" <denise.smart@public-admin.co.uk>
To: "Pankaj" <ssps@hry.nic.in>
Sent: Monday, April 3, 2023 5:15:49 AM
Subject: Innovating in the Public Sector: Identifying the big dilemma

Training Branch

Diary No. 39103

Dated 06/04/2023

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SP
STN 33

Public Administration International
Strengthening Governance Worldwide

[Register for this free webinar here](#) taking place on 27 April 2023 at 1.30 p.m. BST

The public service is no different from any other type of organization: the outcomes it obtains are a direct result of what it does well - and not so well.

If we are to solve our societies' problems, we are going to have to change things; to do that, we will need to be more innovative. We will need change what we do and how we do it. Innovation needs to offer better policies and services for the public and we need to create and deliver them more quickly, at less cost and with fewer people i.e. be more productive and create better value.

We all know some of the things we are asked to do - our policies, processes, programmes and services - are simply not effective or efficient in terms of time, people or money. Yet, our leaders insist that we continue to run them exactly as they have always been run.

This dilemma leads us to pose the question: What does it take to introduce innovations in the public service?

This webinar discusses the challenges and proposes some solutions to this question.

It covers:

- Why innovation in the public sector is so difficult
- A process to begin to introduce innovation into your sphere of influence
- A tool that allows you diagnose your own organisation's propensity to encourage innovation
- How we might build an organisational culture that promotes innovation
- What it takes for you to become an innovator

Our presenter will be Mark Hollingworth. Mark leads PAI's [Innovating in the Public Sector \(click the link for more information\)](#) professional development workshop (click on the link for details), which will take place in London from 4 to 8 September 2023. Please feel free to forward this invitation to your colleagues who may be interested.

Mark is an expert in strategic leadership who has worked as a management consultant, workshop leader/facilitator, educator and coach for clients in the profit and not-for-profit sectors for over 30 years. He uses his knowledge, ability and experience to act as an innovation process leader and guide in order to help individuals and organisations make crucial decisions that result in innovation, concrete action and change.

In Canada, he has worked with industry leaders such as ArcelorMittal, Bank of Montreal, CITI, Cogeco, Hydro-Québec, Imperial Tobacco, Kruger Inc., Linamar, MDS Aerospace, Metso Minerals, RioTintoAlcan,

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Telus, and internationally with individuals and organisations in Abu Dhabi, Azerbaijan, Bhutan, Costa Rica, Ghana, Guatemala, Kenya, Malaysia, Nigeria, Saudi Arabia, Spain, the United States, Vietnam and Zimbabwe.

Mark has been a faculty lecturer and workshop leader in Strategy, Leadership and Innovation at McGill University for over 20 years. He is author of two books: "Growing People, Growing Companies: Achieving Individual and Organizational Success in the Knowledge Economy" (2003), and "Strategic Assumptions: The Hidden yet Powerful Beliefs that Control Every Decision You Make" (2014). He has also had numerous articles published in Western University's Ivey Business Journal and, more recently, on his LinkedIn page.

You can [register for the free webinar here](#), or apply for the workshop by [completing our booking form](#).

We look forward to meeting you and your colleagues in April

With kind regards

Denise Smart

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This email was sent by denise.smart@public-admin.co.uk to ssps@hry.nic.in

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