

No: 6/6/MISC/2023-1D.G.  
GOVERNMENT OF HARYANA  
CHIEF SECRETARY GOVT HARYANA

Dated, the 19.09.2023

To

1. Additional Chief Secretary to Government, Haryana, and Financial Commissioner, Revenue & Disaster Management and Consolidation Department.
2. Additional Chief Secretary to Government, Haryana, Cooperation Department.
3. Additional Chief Secretary to Government, Haryana, School Education Department.
4. Additional Chief Secretary to Government, Haryana, Food, Civil Supplies & Consumer Affairs Department.
5. Additional Chief Secretary to Government, Haryana, Environment, Forests & Wildlife Department.
6. Additional Chief Secretary to Govt. Haryana, Public Health Engineering Department.
7. Additional Chief Secretary to Government, Haryana, Energy Department.
8. Additional Secretary, Department of Agriculture & Farmers Welfare Department.
9. Additional Chief Secretary to Govt., Haryana, Town & Country Planning and Urban Estates Department.
10. Additional Chief Secretary to Government, Haryana, Mines & Geology Department.
11. Principal Secretary to Government, Haryana, Citizen Resources Information Department.
12. Commissioner & Secretary to Government, Haryana, Social Justice, Empowerment Department.
13. Commissioner & Secretary to Government, Haryana, Urban Local Bodies Department.

Subject: **Minutes of meeting held under the Chairmanship of Chief Secretary to Government, Haryana on 12.04.2023 at 04.00 p.m. in Main Committee Room, 4<sup>th</sup> floor, Haryana Civil Secretariat, Chandigarh.**

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Sir/Madam,


I am directed to invite your kind attention towards CM Grievances Redressal Cell letter No: 1/3/2023- CMGRC, dated 02-05-2023 on the subject noted above.

2. Vide Note dated 27-07-2023, Officer on Special Duty(BD) to Chief Minister, Haryana informed about the non- compliance of the directions by the departments given in the minutes of the said meeting.

3. The CM Window is one of the flagship programme of the Government. For its successful implementation instructions are being issued from time to time. The authorities of CM Grievances Redressal Cell are also holding reviews meeting of pending grievances from time to time, even then redressal of Grievances is not being done upto the mark by the departments. Government has taken a serious view for non- compliance of instructions as well as directions given in the review meetings.

4. Therefore, you are requested to direct the Nodal Officers/Concerned Officers of your department to give personal attention on the Grievances uploaded on CM Window, instructions issued by CM Grievance Redressal Cell from time to time and most important to take care of the compliance of directions which have been given in the review meetings of CM Window.

Yours faithfully,


  
Superintendent, Grievances  
for Chief Secretary to Govt Haryana

Endst.No. : 6/6/MISC/2023-1D.G.

Dated, the 19.09.2023

A copy is forwarded to the following for kind information of the authorities action:-

- i) Secretary to the Chief Secretary to Government, Haryana.
- ii) Secretary to the Chief Principal Secretary to Chief Minister, Haryana.
- iii) Secretary to the Principal Secretary to Chief Minister, Haryana.
- iv) Private Secretary to Advisor (Irrigation) to Chief Minister, Haryana.
- v) Private Secretary to Officer on Special Duty(BD) to Chief Minister, Haryana.

  
Superintendent, Grievances  
for Chief Secretary to Govt Haryana