

No. 42/03/2021-4Trg.

HARYANA GOVERNMENT  
CHIEF SECRETARY OFFICE  
TRAINING DEPARTMENT

Dated, Chandigarh the **24, August, 2021.**

To

All the Administrative Secretaries of Haryana State.


**Subject: - Study Tour- Health Management system after Covid-19 pandemic Thailand Experience Date 16<sup>th</sup> November, 2021 to 19<sup>th</sup> November, 2021 venue at Bangkok & Pattaya (Thailand).**

Sir/Madam,

I am directed to refer to the subject noted above and to inform that a copy of letter no. **NISTD/339/M/2021** dated 10.08.2021 received from National Institute of Secretariat Training & Development, B-11C, Inderprastha, Tiila Shabajpur, NCR New Delhi, Ghaziabad, has been uploaded on the CS Haryana Website (<http://csharyana.gov.in>).

It is, therefore, requested to take further necessary action accordingly.

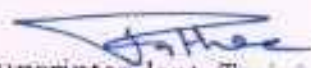
Yours faithfully,

  
Superintendent, Training  
for Chief Secretary to Govt., Haryana.

Endst. No. 42/03/2021-4Trg.

Dated Chandigarh, the **24, August, 2021.**

A copy is forwarded to National Institute of Secretariat Training & Development, B-11C, Inderprastha, Tiila Shabajpur, NCR New Delhi, Ghaziabad-201102, w.r.t his letter no. **NISTD/339/M/2021** dated **10.08.2021** for information.

  
Superintendent, Training  
for Chief Secretary to Govt., Haryana.



## National Institute Of Secretariat Training & Development

B-11C, Inderprastha, TillaShahbajpur, NCR New Delhi, Ghaziabad, Uttar Pradesh Pin 201102  
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Ref No NISTD/M/339/2021  
To,

New Delhi, Dated 10<sup>th</sup> August, 2021  
By E Mail & Registered Post

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Subject:- Study Tour – Health Management System After Covid-19 pandemic Thailand Experience  
Date 16<sup>th</sup> November, 2021 To 19<sup>th</sup> November, 2021  
Venue at Bangkok & Pattaya (Thailand),

Dear Sir,

National Institute of Secretariat Training & Development (NISTD), (Established by Govt. of National Capital Territory of Delhi), registered Under the Societies Registration Act XXI of 1860 and representative of the various segments of Indian Industry. The Institute provides the impetus and the Organizational Infrastructure to raise Quality level across the Industry. This helps to secure wider appreciation of the Interest of the Construction Business by the Govt.

It gives me great pleasure to inform you that we have conducted many training programs for construction professionals, which are generally technical in nature. We are now planning to conduct a specialized program on Health Management System After Covid-19 pandemic Thailand Experience. This program has been specially designed for the executives & decision makers who are serving in Health Department of local, State & Central Govt and the corporate sector. As you are aware that India is fast becoming a focal point for the world as a business & sports destination and there is need for providing international level facilities not only in Tier-1 cities but also other cities which have great potential to develop into international business centers.

The development of Health Management System After Covid-19 pandemic would provide better job opportunities for the working class, better living conditions for the family, better recreational and amusement facilities. In short a better life style for the citizen. With a view to provide ideas, concepts and exposure to the decision makers, NISTD is planning to organize a Study Tour on Health Management System After Covid-19 pandemic as their Health is considered as one among the best in the world. Date 16th November, 2021 To 19th November, 2021 (04 Nights & 05 days.) Venue at Bangkok & Pattaya (Thailand), The Course Fee per Participant will be INR 2,25,000/- (Two lakh Twenty Five thousand rupees) +GST 18%

Study Tour – COVID 19 & Infodemic Management: Thailand Experience



Thailand has shown resiliency in recent weeks as government and civil society comes together in response to the Covid-19 pandemic. It's clear that solutions and recovery require solidarity and common purpose more than

Training Branch  
Diary No. 85928  
Date 19-08-2021

ever. All of the United Nations stands with the people of Thailand as we move forward and beyond the current situation.

"This is the most challenging crisis we have faced since the Second World War," UN Secretary-General António Guterres recently said, referring both to the pandemic and probable economic recession, which risks worsening instability, unrest and conflict worldwide. This is a clear-eyed view that we are only at the beginning of a process of resilience and recovery.

Countries across the world need to act fast to prevent worsening inequality and poverty through investment and stimulus measures. Work towards the Sustainable Development Goals and 2030 Agenda must now also take into account this pandemic, not just to prevent a loss of progress but to fulfil the goal to "build back better" in the coming months and years.

An inclusive Covid-19 response must consider everyone at risk, including those without access to the internet as well as other vulnerable groups such as low-income workers who cannot afford to stop work, migrants and displaced persons, those who do not speak Thai or English, people living with disabilities and others on society's margins.

### Thailand's strategic objectives to support Thailand's response are to:

- Limit human-to-human transmission including reducing secondary infections among close contacts and health care workers, preventing transmission amplification events, and preventing further spread within as well as to and from Thailand;
- Identify, isolate and care for patients early, including providing optimized care for infected patients;
- Address crucial unknowns regarding clinical severity, extent of transmission and infection, treatment options, and accelerate the development of diagnostics, therapeutics and vaccines;
- Communicate critical risk and event information to all communities and counter misinformation;
- Minimize social and economic impact through multisectoral partnerships.

### Preparedness and Response

- Thailand has strong capacities for case detection, risk assessment, case investigation, laboratory diagnosis, clinical management, infection prevention and control, and risk communication.
- Thailand is also updating its dedicated national pandemic influenza preparedness plan (pending approval by the Prime Minister's Cabinet).
- With WHO support, the National Institute of Health of Thailand is supporting specimen testing for other countries as requested.
- The Health Ministry is conducting modelling exercises with the National Research Council of Thailand to forecast possible scenarios and outcomes as the outbreak evolves in Thailand.
- Visitors to Thailand traveling from affected areas are being screened and provided information upon arrival by the Ministry of Public Health, including how to report any possible illness to the Department of Disease Control using the 1422 hotline.
- The Ministry has also introduced a self-reporting online tool, available in Thai, English and Chinese, which can be accessed.



### Thailand's Review of the Health System Response to COVID-19

Thailand has become one of the first countries to complete an assessment of how the health system responded to COVID-19.

### What WHO is doing in Thailand

- WHO Thailand remains in regular and direct contact with the Royal Thai Government through the Ministry of Public Health, sharing information with the Government including key developments elsewhere, as well as guidelines and updates;
- WHO supports the wider UN response and provides relevant information and advice to staff of the UN system in Thailand;



*"We're not just fighting an epidemic;  
we're fighting an infodemic."*

Tedros Adhanom Ghebreyesus  
WHO Director-General  
Munich Security Conference, 11 February 2020

Flow of information in the risk communication system in Thailand



## What did Thailand learn?

Results of the survey of people's behavior and attitude towards misinformation and disinformation related to COVID-19

- Misinformation is everywhere: distributed across the regions and different sociodemographic groups and can hinder the efforts to fight COVID-19
- Official trustworthy sources of information: particularly by health agencies are critical to build citizens' trust and adherence to social interventions
- Managing infodemics beyond the health sector: a whole-of-society approach is critical to counter misinformation
- 82% have seen misinformation and disinformation in social media.
- Media literacy index is at 69%: 54% can differentiate false or misleading information related to COVID-19 and 87% did not share false or misleading information to social media platforms.
- Health agencies were considered more trustworthy in disseminating correct information related to COVID-19.
- Traditional media platforms (live-tv daily briefing) is vital in providing information to the public which can be further disseminated through social media.
- The power of social media and celebrities has played a crucial role in raising awareness of the general public regarding the dangers of COVID-19.
- Only limited news that can be verified from the official sources (limited capacity of the agencies, limited supporting evidences)

## Policy recommendations

- Strengthen the institutional capacity and transparency in delivering correct information to public
- Strengthen the whole-of-society approach to counter misinformation
- Establish a regulatory framework to prevent the dissemination of misinformation in social media
- Strengthen fact-checking capacity in collaboration with WHO and international partners
- Strengthen multi-sectoral collaborations to disseminate trustworthy information and counter misinformation

- Strengthen MODE's timely legal sanction of deliberate dissemination of misinformation
- Work with social media providers to ban and terminate accounts which disseminate misinformation
- Develop mechanisms and tools such as artificial intelligence which detect and ban the recycling of misinformation and false statements in social media



#### The Study tour emphasis:

- Clinical Management in COVID treatment facilities
- Infodemic Management
- Surveillance case definitions for SARS
- Clinical syndromes associated with COVID - 19 infection
- Immediate implementation of appropriate IPC measures
- Early supportive therapy and monitoring Collection of specimens for laboratory diagnosis
- Management of hypoxemic respiratory failure and ARDS
- Management of septic shock
- Other Therapeutic Measures:
- Specific COVID - 19 treatments and clinical research

Payment in advance after confirmation of nomination. Demand draft drawn in favor of "National Institute of Secretariat Training & Development" payable at New Delhi.

The names of candidates along with the photocopy of passport should be provided at least 30 days in advance to facilitate National Institute of Secretariat Training & Development to make the necessary reservations for travel stay booking of facilities, securing visa and activities for efficient planning of the training program.

#### Inclusions

The training professional fee per Participant shall include following:-

Overall program management charges including faculty charges & Training infrastructure charges

Return economy class airfare. All Transfers & Visits by luxury Ac Coach. Return Air Port Transfer. Visa

Stay In 4 Star Hotel. Daily Breakfast, Lunch & Dinner for each Participant Travel/Medical/Delay/Baggage loss insurance for each participant., Site Visit for Health Management System After Covid-19 pandemic Thailand Experience for each Participant.

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The site visits are planned to give firsthand experience of the facilities providing services to the cities. A brief note about the Program is enclosed for your reference. May I request you to Convey your Willingness to participate in this program, and also the nomination of the other Officers from your Organization, who may like to participate to Develop Health Management System After Covid-19 pandemic Thailand Experience the Nation.

Study tour participants :- Bureaucrats, Executives, Finance officers, Decision makers, Health planners, representatives of Health organizations, and elected officials. These professionals will visit a range of Health Management System After Covid-19 pandemic Thailand Experience and gain insight through meetings with Health officials, site visits to ongoing projects, and meetings with community leaders. Tour focuses on Health Management System After Covid-19 pandemic Thailand Experience

In addition to the above programme other customized international study tour programs to the destinations of choice can be organized

Thanking You,

**For National Institute of Secretariat Training & Development**



**Addl. Director (TRG)**